1 AGENCY
Care Concierge · One.Agency

*Your Care Concierge,*

# one call away.

We find, screen and coordinate your Care Provider Service, so you do not have to.



*What we do*

## What can a Care Concierge do for you?

**1 Find competitive rates**

We negotiate on your behalf and help keep your rate competitive over time.

**2 Screen Care Provider Services**

We screen the Care Provider Services and Care Providers we refer.

**3 Coordinate interviews**

Interview your Care Provider before you decide. Interviews cost you nothing.

**4 Keep you organized**

Paperwork on file in your Care Account, and invoice review to keep billing fair.

**5 On call 24/7**

If one Care Provider Service cannot keep you covered, we work with others.

**6 A Care Liaison of your own**

Your ally and advocate, and the one person who knows your whole situation.


**562-263-7000**

www.one.agency · 260 Newport Center Dr, Suite 100, Newport Beach, CA 92660

*Plans*

# Choose the support that fits your family.

**FREE**

### C.P.R. Complimentary Patient Referral

We help every family, even if we cannot service you directly. A Care Liaison finds you a care solution at no cost.

**$28–$32/hr**

### Hourly Care

Starting rates. Depends on location, shift length and level of care. Call for a free rate quote.

**from $99/mo**

### Essential & Premium Plus

Concierge plans for families outside our immediate area. Premium Plus adds daily check-in calls and help with appointments and online orders.



*Our Care Liaisons*

## They work on your family's behalf.

Each client is assigned a Care Liaison. They are available by phone, check in with your Care Provider each week, and give you patient updates. Weekly Care Meetings by phone, text or email, your choice.

### For Social Workers & Case Managers

Imminent discharge? A Care Liaison will call you or your patient's family for an over-the-phone assessment and start right away. Patient Liaisons can also visit your facility in person.

1@ www.one.agency

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1 Agency LLC is a domestic referral agency. The CPS (Care Provider Services) we currently refer are referred as businesses and are not employees or independent contractors of 1 Agency. A CPS does not provide medical assistance and is considered custodial care only. 1 Agency does not control the CPS or the Client, meaning a Client Offer can be accepted, rejected, or counter-offered by a CPS.

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